

**“The purpose of this memo is to recommend the services provided by The Payroll Factory.**

**Several years ago we were unable to fax our payroll to our then payroll provider because our fax was undeliverable. We tried calling the service and found the phone had been disconnected. This was on a Monday and our payroll is called in on Mondays for Tuesday delivery so we can mail the mostly direct deposit stubs and real paychecks to our field personnel throughout the states.**

**I called The Payroll Factory and within hours received a visit from Meg Eynon and by Thursday we were able to mail the checks to our employees.**

**The Payroll Factory took our year to date payroll history and transferred these totals to their system and there were zero mistakes in the conversion.**

**We are also a multistate filer and Cathy Trexler has done an excellent job with our biweekly payroll and making sure our tax deposits are timely.**

**Prior to going with the service that went out of business we were with the number one and later with the number two payroll providers. With the number one provider we were inundated with correspondence and bureaucratic procedural requirements that a simple payroll was not simple any longer. With the number two provider, their sales person was incompetent and we had so many problems we fired them after six months of agony.**

**We are happy and satisfied with the services provided.”**

Tony Lengetti, V.P. Finance  
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