

“Awhile ago you asked me to submit praise about your company. Today I had an experience with your company that I think you should be aware of.

My payroll is to be delivered every other Tuesday. Well yesterday my payroll did not arrive. I called Cathy from your office today about the situation. I explained to her that I was about to hear grief from about 18 employees because their paychecks were going to be late. After a little time, Cathy called me back and said a new batch of checks were being delivered within the hour.

Cathy went beyond her job description to keep my employees happy.”

Mike McClatchy
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